

## MONITOR APPLICATION PERFORMANCE

Blue Coat® IntelligenceCenter™ is part of the Application Delivery Network (ADN), an infrastructure that provides complete application visibility, acceleration and security. Blue Coat IntelligenceCenter delivers a unified approach to managing application performance within distributed branch networks. It also assists in monitoring policies that govern application behavior to ensure that application performance meets user expectations.

By leveraging Blue Coat's unparalleled deep visibility solutions, IntelligenceCenter provides powerful application performance monitoring, and more effectively enables policies to enforce and optimize application behavior. Deployed together with Blue Coat's complete suite of WAN and application visibility and control tools, IntelligenceCenter ensures that application performance meets expectations at all locations, wherever Blue Coat PacketShaper appliances are deployed across your network.

### Application Intelligence Allows a New Level of Analysis

IntelligenceCenter collects and reports the critical performance data needed to effectively manage and troubleshoot enterprise-wide application delivery, and supports solid decision-making about infrastructure investments. You can schedule distribution of reports with details on bandwidth utilization and efficiency, network and server response times, defined application performance compliance, and more. IntelligenceCenter empowers you to monitor application usage, analyze performance, and take action to make sure applications perform the way you expect.

### Simplify Performance Reporting

Business need special monitoring. A drop in response time can make these applications unusable, causing calls to the helpdesk. IntelligenceCenter provides a live data view of the availability of business critical applications in a

dashboard portal. IntelligenceCenter reports Service Level Agreement (SLA) compliance per application over time by monitoring key statistics such as throughput, latency and packet loss. This portal greatly simplifies the monitoring of your key applications to ensure performance always meets expectations.

### Flexible and Customizable

IntelligenceCenter offers flexible and customizable monitoring and reporting, and utilizes a set of programmatic interfaces that allow extensions to the reporting and dashboard features. Now you can focus on meaningful data for network troubleshooting or real-time monitoring of business critical applications by developing specific reports and real-time displays. Whatever the goal, IntelligenceCenter allows you to quickly find the data you need to speed analysis and enable efficient troubleshooting.

## FEATURES

### Centrally Manage Application Performance

-> Define and monitor all applications deployed anywhere in your distributed network

### Deep Application Visibility

-> Analyze application behavior enterprise-wide with highly granular detail available only from Blue Coat

### Modular Architecture Supports Advanced Reporting

-> Support new business technologies and initiatives with intelligent and insightful reporting, analysis and management features and workflows.

### Custom Report Formatting

-> Modify the look and format of reports to match the look and feel of existing tools, and plug-in architecture allows for quick integration

### Site-Based Reporting

-> Understand and track per-site utilization, efficiency, and response time data



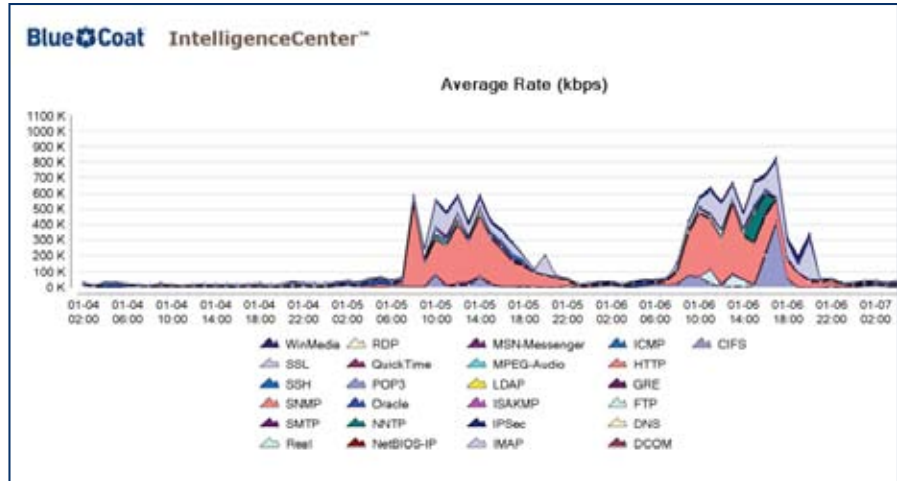
IntelligenceCenter application performance monitoring shows at-a-glance application performance comparisons.

### Powerful Host Reporting Features

IntelligenceCenter provides access to reporting on Flow Detail Record (FDR) capabilities to assist with detailed analysis and integration. Comprehensive and powerful, IntelligenceCenter FDRs provide traffic information such as application used, flow origin and destination, flow size (in terms of packets and bytes), when the flow was sent, flow utilization (throughput and efficiency), service type, ports, DSCP, VLAN and response time measurement data.

These powerful FDR features assist with:

- > Troubleshooting and forensics
- > Comparing usage by application
- > Monitoring individual application flows (such as VoIP, ERP and Web services)



- > Reporting host activity by traffic class, application and site
- > Collecting top talkers, listeners, and host pairs data
- > Tracking connections between local and remote networked devices

IntelligenceCenter makes it easy to maintain optimal performance by providing a comprehensive, integrated view of all business critical applications, network top talkers, top listeners, and top traffic, WAN links and partitions.

#### INTELLIGENCECENTER SYSTEM REQUIREMENTS

Processor	Dual 3.0GHz Xeon Processor or better
Memory	4GB or greater
Disk	200GB or greater
Operating System	Windows 2003 Enterprise Edition (English Language)
Multiple Systems	Second System required for > 50K flows/min