

THE COMPLETE IP PBX TELEPHONE SYSTEM

ZULTYS ONE

ONE is a suite of feature rich IP PBX telephone systems based upon the award winning Zultys MX platform. Zultys' IP PBX systems offer an all-in-one turnkey system with pre-loaded software that is easily configured, and do not require additional or external servers. ONE packages are designed for the SMB/SME marketplace that are easy to buy, easy to deploy and easy to use.



**ZULTYS
ONE**

ZULTYS ONE PACKAGES FOR EVERY BUSINESS

Whether you have a small branch office or a growing operation, Zultys ONE packages come complete with the most wanted and most used features. Each of the Zultys ONE packages provide a cost effective, feature rich solution that enhances your business communications.

BUY WHAT YOU NEED TODAY, AND GROW WITH ZULTYS TOMORROW

Start with any ONE system and seamlessly expand up to 250 users without any additional hardware. Protecting your investment is key to Zultys' approach to delivering enhanced communications capabilities to your business.

Zultys ONE packages range in preconfigured sizes with user counts from 10-200.

- **ONE/ESSENTIAL**, based upon the MX30 is a 10 user system that is a feature rich entry level system
- **ONE/20** is the first ONE system based upon the MX250 platform. Great for small branch offices, you get full functionality for up to 20 users
- **ONE/50** with up to 50 users is great for Small to Medium Business (SMB) operations where adaptability, growth and value are keys
- **ONE/100** brings up to 100 users into an office environment with the flexibility to manage the phone system for all your departments
- **ONE/200** delivers enterprise class functionality for up to 200 users to your business

UPGRADING AND ADDING USERS IS EASY

Start with the ONE system that meets your needs today. As your business expands, users may be added without changing the base platform software or functionality. As your business requirements change over time, you can add additional capabilities like Interactive Voice Response for advanced call handling services or multi-office distributed network connectivity and operations.

With the MXgroup™ option, up to 32 MX250 and MX30 systems, supporting up to 10,000 users, may be linked together to form a fully integrated distributed communications system connecting all of your offices across the country or around the world. Zultys ONE delivers the flexibility you need today while ensuring you are ready to expand tomorrow.

If you have a remote office, purchase the ONE system you need for the additional office and with just a simple license, your two offices become ONE (or three, four, etc.). View the availability (presence) of users in all locations, call any user free of toll charges via their extension or send an instant message to any user, even while on a call. Improve efficiency through a centralized operator or distributed ACD (Automatic Call Distribution) agents across all offices to implement "follow the sun" call centers and more.

MXgroup provides unmatched control for your communications with full redundancy ensuring each office is able to continue operating in the event of a network outage or remote system failure. Your investment and your company's operations are protected.

- *Designed for the Small and Medium Business (SMB) market*
- *Easy to add users and grow up to 250 without purchasing new or additional equipment*
- *Complete with the most needed and wanted features, including MXIE Desktop unified communications, call recording, call routing and faxing*

FULL COMMUNICATIONS CONTROL FROM YOUR DESKTOP

Zultys MXIE (pronounced Mix-ee) delivers intuitive unified communications straight to your desktop—anywhere in the world. MXIE provides for presence management, secure instant messaging, customized call routing and voice mail functionality, including the ability to play voice mail messages and view incoming faxes on your computer. Users may send faxes directly from their desktop too. MXIE runs on Microsoft Windows, Apple Macintosh and Linux workstations.

The MX250 platform includes advanced call handling. Standard with the ONE system is a sophisticated ACD capability which can enhance customer service resulting in happier customers. The system allows calls to be routed to exactly the right staff member based upon priority, phone number, presence and skills. Up to 64 ACD groups and 64 operator/auto attendants provide unparalleled control and flexibility for your call handling requirements. The ACD agents and attendants, call handling rules and all other features are easily customized via an intuitive graphical management interface.

ADDING USERS, UPDATING USER PROFILES OR GROUPS IS EASY AND INTUITIVE

Additional standard features include:

- Voice mail—Record up to 400 hours
- Full Telephony Interfaces—The MX250 supports analog circuits (FXS and FXO) and digital circuits (T1, E1, PRI and BRI) simultaneously
- SIP trunking support for integration with multiple SIP lines and redundant ITSP providers
- Full Fax send/receive from any telephony device—Send/receive faxes from your desktop using MXIE—Have faxes automatically routed to your e-mail
- Call Detail Recording and Reporting capabilities—You can generate predefined reports using the reporting tools included with the MX250—The system integrates a report writer allowing you to create custom reports
- The MX250 supports a total of up to 24 simultaneous voice streams to the auto attendant and voice mail—This means that incoming calls can be answered or routed to voice mail even under high loads
- Advanced hardware architecture ensures all functions may be used simultaneously
- Integration with popular CRM packages, provided via the industry standard TAPI interface, shows caller information with a screen pop. Agents may transfer calls by clicking and dragging the call within MXIE to another user
- Simply add phones. Zultys has a full line of IP phones and peripherals. In addition, the Zultys MX system operates with most industry standard SIP based IP telephones

The heart of the ONE system, the award winning MX250.



	ONE/ ESSENTIAL	ONE/20	ONE/50	ONE/100	ONE/200
MX30	1				
MX250		1	1	1	1
MX30 - FX04	1				
MX250 - FX08		1			
MX250 PCM DUAL T1/E1			1	1	1
USER LICENSES	10	20	50	100	200
MXIE LICENSES	5	10	25	50	100
FAX LICENSES	1	2	3	4	4
CALL RECORD LICENSES	N/A	1	2	3	8
REDUNDANT HARD DISK			1	1	1
SIP TRUNKS SUPPORTED	10	60	60	60	60
AUTO ATTENDANT AND VOICEMAIL ACCESS	5	6	8	12	20
OPERATOR GROUPS	2	5	13	25	51
PAGING GROUPS	2	5	13	25	51

For more information about packages, options and expansion, contact Zultys or your local authorized Zultys Value Added Reseller.



Zultys, a Silicon Valley company founded in 2001, is showing what's possible for Open Standards IP communications and telephony. The company's Open Standards IP technology is the building block for its award winning IP PBX systems. Companies and organizations around the world are experiencing the benefits of an Open Standards IP platform for their communications needs. Find out more at www.zultys.com

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